



MODIFICATION OF TERMS AND CONDITIONS, CANCELLATION POLICY DUE TO CORONA VIRUS (COVID-19)

Given the Coronavirus (COVID-19), Mafia Island Lodge understands the safety concerns of travellers and the fear of losing money on travel.

In order to assist our valued customers in making their vacation plans, we will put in place more flexible terms that will allow them to change bookings if necessary. We trust that these changes will help in future planning and can give more peace of mind.

The Cancellation Terms and Conditions will supersede the current Mafia Island Lodge Terms and Conditions when:

- An official travel ban is issued for the Covid-19 outbreak for Tanzania.
- A travel ban for Covid-19 outbreaks occurs in the host's country of origin, and outward travel is prohibited.

The policy will apply to both new and existing bookings.

All reservations that will follow a payment of 30% as a deposit, will be kept valid for 2 seasons and will not be subject to price changes for the high season, the payment of the balance will be required upon confirmation of the arrival flight, possibly by 30 days from arrival.

For reservations without payment of a deposit, in the event of a change of date, the prices will be recalculated based on the new period chosen and may be subject to increases for the high season.

Third party accommodation and logistics (hotel in Dar Es Salaam or domestic airline) are subject to their own policies.

It is highly recommended that you take out personal travel insurance that will cover them for any changes or additional holiday costs and that will cover any costs or losses associated with Covid-19.

We are currently operating normally and will be open all year but will continue to monitor the situation.

For any questions or to help resolve any doubts, contact the reservations office at this email reservations@mafialodge.com or the manager at this email iris@mafialodge.com

Greetings king

Mafia Island Lodge